

ISO news

For Customers of
ISO New England

September 20, 2010
Issue 192

Contents

New Generation Outage Application 1

Please address inquiries to:
MkTraining@iso-ne.com

© 2010 ISO New England Inc.

New Generation Outage Application Software for CROW is Announced

During the fourth quarter of 2010, ISO New England will enhance the existing CROW (Control Room Outage Window) Outage Scheduler software application, which is currently used to manage transmission outage requests, to allow Lead Market Participants to electronically submit their resource's generation outage requests. After the generation outage request is submitted into CROW, the Lead Participant will be able to monitor the status of the request as it proceeds through the review and implementation process.

Access to the CROW Outage Scheduler will remain the same as it is today; through a button on the SMD (Standard Market Design) Applications Home page as shown below.



With these enhancements to the CROW Outage Scheduler, the current e-mail process for requesting annual generation maintenance outages will no longer be utilized. However, the ability for a generator's Lead Market Participant or their designee to call ISO New England to identify shorter term generation outages will remain as it is today.

• Continued on next page

Once the generation outage request is entered into CROW the Lead Participant may view it in the CROW Outage Scheduler application. Similar to other ISO New England SMD Applications, the Security Administrator for the Lead Participant will manage access to CROW Outage Scheduler application for the users within their company.

Changes to *Operating Procedure 5- Generator and Dispatchable Asset Related Demand Maintenance and Outage Scheduling for Outages* that complement the CROW software upgrade will be discussed at the Reliability Committee meeting during September.

A WebEx training session will be offered on **October 7, 2010** at 1:30 p.m. (EDT) for those who want to learn more about the changes for submitting generation outage schedules to ISO New England. The session will address how to obtain access to CROW, explain the features of the user interface and the Web Service capabilities of the application. The objectives of training session include detailing, for the end-user, how to access and use CROW for submission and reviewing of generation outage requests and technical details for Web Services interactions. ***It is recommended that IT (Information Technology) staff of companies anticipating using CROW for generation outage submissions also attend the WebEx.***

[Registration](#) is now open for the session. If you find you cannot attend the WebEx broadcast, the session will be recorded and posted as a file to the ISO New England Web site under [Support > Training > Training Materials > Operator Training](#) by close of business on October 8, 2010.

A sandbox environment of the enhanced CROW Outage Scheduler, with the new generation outage request features, will be made available by mid October.

Contact Customer Support at 413-540-4220 or custserv@iso-ne.com if you have questions on this subject.●●●

